

# THE QUARTERLY CONNECTION



JUNE 2016

NEWS FOR CELERION'S PARTICIPANTS



## CELERION VIP PROGRAM

The Celerion VIP Program has officially begun and we are happy to have had several VIP Participants in for screening and check in on a study.

This program is designed to show our appreciation to participants who have completed five studies in the past two years. The program comes with several perks and privileges for the participants that meet the qualifications.

These perks and privileges include:

### 1. Access to a dedicated VIP telephone number

Celerion Customer Care Center Hours:

Monday through Friday, 6am – 8pm

Saturday, 7am – 1pm

### 2. Screening Express

VIPs will no longer need to wait in line during screenings as they will be moved to the front of the line.

### 3. Tokens of appreciation

VIP participants may receive gifts as a token of our appreciation for their commitment to Celerion.

### 4. Awareness of new studies posted

Celerion will send VIPs a text message informing them of new studies that have been posted to [www.helpresearch.com](http://www.helpresearch.com) giving them the opportunity to register for screening as soon as possible.

### 5. VIP website

VIP Participants have access to a dedicated VIP website which will make registering for studies easier and allow them to keep up-to-date on the Celerion VIP program.

### 6. VIP parking

VIP participants will have access to reserved parking spots which are located within close proximity to the facility entrance.

Additional perks and privileges will be added each quarter. If you have any questions or comments about the VIP Program, and how you can become a VIP, ask a Celerion team member.

*New VIPs will be notified of their status at the beginning of each month.*

## COMMUNITY OUTREACH

|                    |  |
|--------------------|--|
| <b>July 9th</b>    | Eagle Raceway<br>5pm-8pm<br>Eagle, NE            |
| <b>July 16th</b>   | Eagle Raceway<br>5pm-8pm<br>Eagle, NE            |
| <b>July 21st</b>   | Omaha Storm Chasers<br>6pm-10pm<br>Papillion, NE |
| <b>July 28th</b>   | Lincoln Saltdogs<br>6pm-9pm<br>Lincoln, NE       |
| <b>July 30th</b>   | Eagle Raceway<br>5pm-8pm<br>Eagle, NE            |
| <b>August 13th</b> | Lincoln Saltdogs<br>6pm-9pm<br>Lincoln, NE       |
| <b>August 20th</b> | Eagle Raceway<br>5pm-8pm<br>Eagle, NE            |

## EMPLOYEE SPOTLIGHT

Meet Brian Ackman. Brian is one of our Clinical Study Managers at the Lincoln site. Brian started with the company in June of 2013 where he started as a Clinical Conduct Associate. In March of 2014 Brian began working in the Training Department. Brian worked in the Training Department until October of 2014 when he accepted his current role as Clinical Study Manager.

In this role, Brian has recently been awarded the Above and Beyond Award, for his dedication to study participants and clients alike.

Originally, Brian is from Columbus, NE, but he attended college in Lincoln at Wesleyan University graduating in 2014 with a degree in Biology and a minor in Chemistry and Business.

Brian's favorite thing about his job at Celerion is the always-changing environment where there is never a dull moment. To him, he finds it challenging and engaging. In his little free time Brian likes to relax, play volleyball or compete in trivia nights at Old Chicago.



### Connect & Check In with Us!

The Celerion - Lincoln Site is very active with our social media outlets (Facebook, Twitter, and Foursquare). Be sure to "Check In" in with us on one (or all three) social media sites during your next screening, exam, and/or study visit. We provide daily updates on new study opportunities, changes, outreach events, and much more - be "in the know" by liking and following us on Facebook and Twitter today!

## CLINIC UPDATES

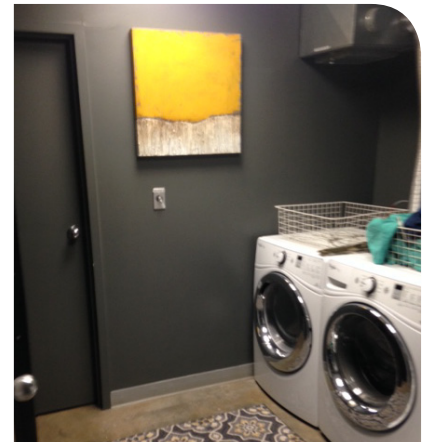
As time goes on, we are continuing to update our clinic based on comments our participants have shared with us. Station 5 in the clinic is our main focus right now. We are working on getting two gaming TVs with a Playstation 4 and Xbox One. We also have a portable gaming TV with a PS4 to transport to participants who are unable to make it to Station 5. We have several titles for both consoles including Madden 16, Mortal Kombat and Call of Duty. Also in Station 5, we are moving all of the participant crafts, board games and even our books. This will make Station 5 a hotspot for all of our participants' entertainment.

This past quarter we have updated our participant laundry and scrub rooms. We have moved the bin for dirty scrubs, unstacked the washing machine and drier and painted and decorated each of these areas. With this simple organization, fresh paint and decorations, these spaces are now much more welcoming and inviting. As always, we want to hear from you. So, if there is anything that we can do to help make your experience with us better, please let us know!

Before



After



Before



After

